

Professional Web Application Hosting by Unic.

# Unic Service Business

We provide all services needed for your successful e-business. Be it hardware, operations or maintenance – we ensure continuous improvement of your web application and guarantee up to 99.8% availability, 24 by 7 operations and highest level of security.

15

Years Hosting Experience

88

Hosting Customers

170

TB Storage

912

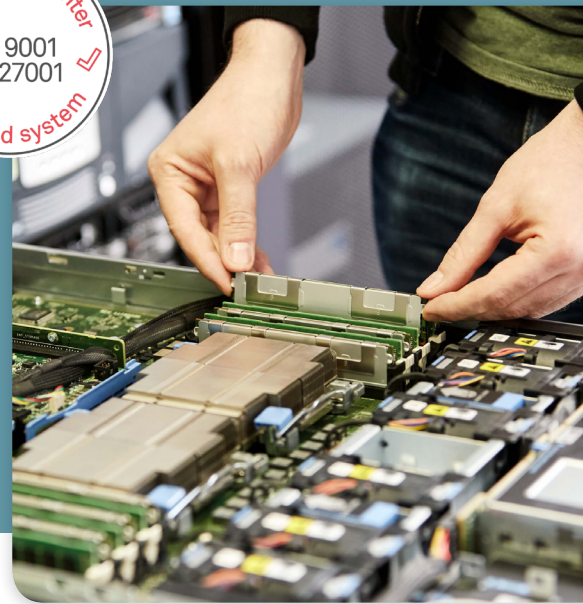
Server

12'000

Alerts per Year

30'000'000

Mails per Month



## Your top 5 benefits at a glance

- **Competent** – We have many years of experience operating large e-commerce platforms.
- **Specialized** – Our architecture is specifically designed to run enterprise web applications. This also includes reliable technology and advanced processes like continuous deployment and integration.
- **Reliable** – Platforms are monitored around the clock and managed by our dedicated operations team.
- **Personal** – Our service desk is your personal contact for the operation of your web application – available by phone, e-mail and ticketing system.
- **Continuous** – Fostering and enhancing your web application follows development to cover the full lifecycle.

## Hosting Services

Whether your web application is hosted in our datacenter (**Unic Private Cloud**), at Amazon Web Services (**Public Cloud Hosting**), or your own datacenter (**Application Operation**), we are the experts in the operation of digital marketing and e-commerce systems.

Hosting Operation		Application Operation
<b>Private Cloud</b> Hosting in Equinix Data Center in Zürich	<b>Public Cloud</b> Hosting at Amazon AWS or Microsoft Azure	Operation on your servers or at a provider of your choice
Operation of the full technology stack Guaranteed availability with penalties 24/7 Operation and Alerting 30 minutes guaranteed response time Daily Backup DDoS Protection and Web Application Firewall		Operations from operating system or application layer Availability guaranteed on top of provider SLA 24/7 Operation and Alerting 30 minutes guaranteed response time Detailed operations concept with detailed responsibilities
<b>Service Desk (SPOC)</b>		
<b>Consulting Services</b>		

## Service Desk

If you have any questions, problems or wishes concerning your web application, please contact our service desk by phone, e-mail or ticketing system. You can benefit from our service desk services, regardless of whether you host your application with us: We will create a service package that meets your needs.

## Customers

We support more than 80 national and international enterprises from all verticals. We're specialized supporting SAP Hybris, Magento, Akeneo, Drupal, Sitecore, Adobe AEM, TYPO3 and ServiceMix.

Some of our customers:

Technology	Customers
SAP Hybris	Manor, Interdiscount, Schnyder, Standard Boekhandel, Bridgestone, Fabory
Magento	Froneri, Calida, Kuratle Jaecker
Drupal	Cashgate, Olma Messen St. Gallen, Sberbank
Sitecore	JURA, BLS, BEKB
Adobe AEM	ZVV, Swissgrid, GVB
TYPO3	Rhätische Bahn, RUD Gruppe, Weisse Arena Gruppe

## Contact

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Enthusiastic about creating digital experience we have been building first-class e-business solutions for more than 20 years. We accompany our customers personally and in an extensive manner: from strategic advice to concept, from design to implementation and from operation to continuous improvement and development. The success of our customers is always on our mind. More than 230 committed associates are the heart of Unic working at the following locations: Bern, Zürich, Karlsruhe, Munich and Wrocław.